

Website	This will be available next week and will include Working Group Minutes, ADHB 2020 Healthy Aging Strategy and the HBSS Project Design Document.	Jenny will update website		
Meeting Time	<ul style="list-style-type: none"> A change to the meeting time was proposed in order to allow Dr Hilary Birch to attend. The group agreed to a 12pm start time commencing the next meeting on 27 July. 	ALL Meeting to commence at 12pm – 1330 from the 27th July		
Listening Clinics	<p>Jenny will be holding Listening Clinics on 23rd, 24th, 30th and 31st July. Jenny will be available at these times to discuss any aspect of the project with interested parties. The venue will be Jenny’s office on the Greenlane Clinical Site and appointments are required.</p> <p>Further dates will be scheduled for August.</p>	ALL Please notify as appropriate and note appointment to be made for listening clinics	All	
Presentation from Working Group Members based on the Question and Answer Form	<p>Presentations from Working Group Members</p> <p>Miriam Horgan – ADHB Mental Health Services</p> <ul style="list-style-type: none"> For follow up – difficulties recruiting carers as not paid mileage between clients Perception of lack of dementia day care availability versus uptake of available services <p>Indu Bajaj – Shant Niwas Charitable Trust</p> <p>Discussion about the changes in migrant groups in the ADHB catchment Which groups are growing? HBSS Providers perception is an increase in Indian and also African clients. Also noted that some of the smaller ethnic groups request not to have people from their ethnicity care for them. There are difficulties obtaining detailed ethnicity data e.g. European covers all European countries and is not further broken down.</p>		Miriam	29/07

	<p>MOW/other meal options. How do these work for various ethnic groups?</p> <p>Language Line – service run by Ministry of Internal Affairs providing telephone interpreter services. Flat rate of \$25 per call. Sandi Millner to provide contact details.</p> <p>Jo Wright – District Nursing Service/NASC Oversight into the specialist and generalist nursing services available and the links with NASC.</p> <p>Emsi Walters – Age Concern</p> <ul style="list-style-type: none"> • Gaps – need a one stop shop where people can get information about all of the services available for older people and their families. <ul style="list-style-type: none"> ▪ Need a seamless service ▪ Older people need to be supported to make a complaint ▪ Home carers need to recognise that it is a privilege to be in an older person’s home providing care. <p>Matthew Parsons continued the discussion that we need to be clear about what is disability support versus straight forward cleaning on its own without other services/needs.</p> <p>Mandula Sickler – NDSA</p> <ul style="list-style-type: none"> • Supports the one stop shop concept. • Remove bureaucracy • Integration of software and technology into new models <p>Phillipa Needs Allied Health Services, ADHB</p> <ul style="list-style-type: none"> • Gaps: Silo funding, need flexible packages, PHO links <p>Marie Hull-Brown – Mental Health Foundation</p> <ul style="list-style-type: none"> • Database required for all NGO’s identifying services provided • Issue of intimacy and companionship not addressed 		<p>Sandi</p>	<p>29/07</p>
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	<ul style="list-style-type: none"> • Health promotion role essential to service provision <p>Lucy Westrbooke – ADHB Information Management and Technology Services</p> <ul style="list-style-type: none"> • Identified future technology opportunities • Accessing health records • Decision support systems • Home based health technologies 			
Questions	<p>Presentations for next meeting: Sandi Millner Mathew Parsons Rebecca Ruwhiu - Collins Andrea McLeod Kitty Chiu Barbara Stevens</p>			

Next meeting: to be held 27th July 2007 from 1200 - 1330 pm at Alexander Room. Building 13/ Level * Greenlane Clinical Centre